

## Dubai introduces M-visa service

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Dubai: Applicants of visas online, either from the UAE or abroad, will be notified via e-mail or text messages on the issuance of entry permits through the new e-service of Dubai Naturalisation and Residency Department (DNRD).

Major General Mohammad Ahmad Al Merri, Director General of DNRD, said the mobile visa service would reduce the number of visitors to DNRD offices as all applications would be issued online.

Lieutenant Colonel Khalid Al Rozooki, Assistant Director of DNRD for IT Sector, said 60 per cent of the DNRD services are now online.

"The M-visa service is set to provide fast and best quality services to customers via web connection and mobile phones," he said.

First Lieutenant Khalid Bin Madea Al Falasi, Manager of Electronic Projects Department at DNRD, said customers applying for entry permits either by visiting DNRD offices or by using online applications at [www.ednrd.ae](http://www.ednrd.ae) must pay specific amount in order to receive their visa via e-mail or text message.

When their visa is issued, customers will be notified through an e-mail message, which will include an original e-visa document, bearing the DNRD logo and signature of the director. The PDF file will be secure to prevent any tampering with the details of the visitor.

Customers will also receive an SMS notification containing the same barcode printed on the original visa document in a 2D format, as well as key information about the visitor and the sponsor.

The UAE-based sponsor will receive the notification at the same time. SMS messages can be forwarded to any destination around the world.

Upon arrival at any of the entry points, the barcode scanner installed at the DNRD checkpoints will read the details of the entry permit directly from the mobile device of the visitor.

UAE visitors will also be able to track online their applications again and request e-mails and text messages to be resent according to their convenience.

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